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**Provider Health Advisory**

**Jan. 14, 2021**

# COVID-19 Vaccine: Health Department Expects Providers to Vaccinate Their Eligible Patients

*Providers can now receive vaccine through the state's new CalVax system*

## Summary

- Contra Costa County has expanded vaccine eligibility criteria to include people aged 65 and over
- Of the eligible seniors who have booked appointments with the County so far, a large majority have private health coverage through Kaiser, Sutter and John Muir Health
- The County does not have capacity to continue being the primary provider of vaccinations, especially as more groups become eligible
- Providers can now enroll in the state's new CalVax system to receive direct vaccine allocations in order to immunize their patients: https://calvax.cdph.ca.gov/s/

## Actions Requested of Healthcare Providers

- Contra Costa Health Services (CCHS) expects healthcare providers, either directly or in partnership with affiliated healthcare systems, to immunize their patients and notify them when they are eligible
- Providers who have not enrolled to receive vaccine through the state yet should do so using the state's new CalVax system (more info below)
- Organizations should be prepared to use either Pfizer or Moderna vaccines

**Background**

It has now been a month since COVID-19 vaccine became available in Contra Costa County. For the first few weeks, vaccine eligibility was limited to people in high-risk groups, such as frontline healthcare workers and nursing home residents and staff.

This past week, vaccine eligibility has been expanded to the broader county population. About 190,000 Contra Costa County residents aged 65 and older are now eligible to receive vaccine. The vast majority of people in this group belong to private healthcare systems in the county.

Earlier this week, when the County initially expanded eligibility to residents 75 and over, we received more than 10,000 appointment requests in the first 12 hours alone. The bulk of these people have coverage through Kaiser, Sutter and John Muir Health.

As we move through the vaccine distribution phases, hundreds of thousands more people in Contra Costa will become eligible for immunization. The County does not have capacity to continue vaccinating such a large share of people who should get immunized through their primary healthcare providers.


**Information on CalVax**

- On Jan. 13, 2021, the state launched its new provider vaccine-enrollment portal known as CalVax: https://calvax.cdph.ca.gov/s/
- CalVax is replacing the state's previous CovidReadi system as the platform for providers to request vaccine
- If you have not previously offered COVID vaccine (via COVIDReadi), please enroll in CalVax as a NEW provider here: https://calvax.cdph.ca.gov/s/
- If you are a provider that previously enrolled and were approved in the COVIDReadi system, you will be migrated to the new CalVax system and do NOT need to re-enroll in CalVax. You should have received an email from Calvax this week (no-reply-calvax@cdph.ca.gov) prompting you to log in for the first time and change your password
  - `If you did not receive an email, be sure to check your junk and spam folders or search your inbox for an email from *no-reply-calvax@cdph.ca.gov*.
  - If you still have issues or miss the login window, email the COVID Call Center at *covidcallcenter@cdph.ca.gov* or call (833) 502-1245. Call Center hours are Monday through Friday from 9 AM to 5 PM.

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