



**James Maugeri**

Clerk-Experienced Level  
Contra Costa Regional Medical Center  
and Health Centers

For going above and beyond to deliver excellent customer service. For remaining professional, courteous, and thorough while scheduling a large volume of appointments daily.

◆Nominated by Sihina Tatum

**Anne Marie Andreasen, RN**

Contra Costa Regional Medical Center  
and Health Centers

For her daily support of staff and for going above and beyond in the care for our prenatal patients.

◆Nominated by Healthy Start Staff

**Corey Bagsby**

Member Services Counselor  
Contra Costa Health Plan

For going the extra mile to learn about and clarify the many Medi-Cal disenrollment rules and for continuing to follow up in a timely manner.

◆Nominated by Khamisi Knox

**Roylen Stack**

Clarissa Domen  
Wedad Shammass

Kim Dao  
Accountant III

**Durae Sheppard**

Account Clerk-Experienced Level  
Tina Kingsley-Paulson

Account Clerk-Experienced Level  
Fred Rivera

Retiree Temp

**Laura Lejano**

Student Worker  
Public Health

For stepping up to work as a team and get the work done after our department went through a difficult period. For keeping positive and cheering me up when I needed it.

◆Nominated by Sherry Martija

**Nancy Benavides**

Administrative Services Assistant III  
Laura Volante

Administrative Analyst  
Public Health

For their hard work in getting billings done, demands reviewed and requests from Finance completed. For working patiently with subcontractors.

◆Nominated by Sherry Martija

**Tashionna Goodwin**

Clerk-Senior Level  
Public Health

For quickly completing important tasks while maintaining her smile, and for being encouraging and hopeful during the HFA accreditation process.

◆Nominated by Claudia Sanchez

**Alma Arias**

Community Health Worker Specialist  
Public Health

For bringing love, gratitude, fairness, humor and hope to our program. For being an excellent home visitor, quick to implement changes and committed to the fidelity of our HFA model.

◆Nominated by Claudia Sanchez

**Silvia Maldonado**

Community Health Worker Specialist  
Public Health

For bringing honesty, kindness, perseverance, prudence, and social intelligence to our program. For her positive attitude and for always reminding the team of what is important in our work.

◆Nominated by Claudia Sanchez

**Patricia Creel**

Community Health Worker Specialist  
Public Health

For bringing leadership, perseverance, prudence, spirituality and gratitude to our program. For being courageous by asking the necessary questions.

◆Nominated by Claudia Sanchez

**Eliza Virata, RN**

Public Health

For taking on new responsibilities in the newborn/lactation clinic at the West County Health Center with compassion, skill and efficiency. For ensuring our newborn babies and families are treated with excellent care and timely follow up.

◆Nominated by Leigh Pierson Brown

**Vanessa Wilson**

Medical Social Worker II  
Contra Costa Health Plan

For going above and beyond to provide a safe place and transportation for my disabled wife while I was hospitalized.

◆Nominated by a Patient's Husband




**Holly Longmuir**  
 Nursing Program Manager  
 Contra Costa Regional Medical Center  
 and Health Centers  
 For being an extremely hard worker,  
 taking on challenges, and being a re-  
 source. For always putting patient  
 care first.  
 ♦Nominated by Lisa Smith-Johnston

**Marta Rincon**  
 Clerk-Specialist Level  
 Public Health  
 For going above and beyond by taking  
 the time to assist me with a software  
 issue. For the efficiency and patience  
 she demonstrated and for teaching me  
 how to operate the software myself.  
 ♦Nominated by Jami Daviner

**GiGi Bolanos**  
 Community Health Worker II-Project  
 Public Health  
 For going the extra mile to help one  
 of our homeless hospice patients. For  
 always offering suggestions and sup-  
 port in helping our patients. For her  
 compassion and endless energy.  
 ♦Nominated by the Health Care for  
 the Homeless Team

**Carmen Landry-Garner**  
 Systems Analyst II  
 Information Technology  
 For going the extra mile to give spe-  
 cialized cLink classes to one of our  
 contractors. For taking the time and  
 making it easy for them to be trained.  
 ♦Nominated by Sue Pfister

**Victoria Pickett**  
 Certified Nursing Assistant  
 Contra Costa Regional Medical Center  
 and Health Centers  
 For going above and beyond to ensure  
 patients are safe and comfortable. For  
 her hard work and for providing help  
 to patients and staff.  
 ♦Nominated by Eddie Mendoza Ong



**DO YOU KNOW  
 SOMEONE  
 Going the  
 Extra Mile?**

To recognize a CCHS employee,  
 vendor or volunteer for  
 outstanding Service Excellence  
 performance, submit the  
 commendation form by email to  
[wanda.session@hsd.cccounty.us](mailto:wanda.session@hsd.cccounty.us)  
 or fax to 925-957-5401. Forms  
 are on our website ([cchealth.org](http://cchealth.org)  
 on the About Us page) or  
 iSITE, our intranet, at <http://cchs/>  
 Nominations are subject to  
 approval by Division Directors.