



Debbie Sanchez Amador

Clerk-Senior Level
 Contra Costa Regional Medical Center
 and Health Centers

For going above and beyond to provide
 service excellence.

◆Nominated by Sue Meltzer

Luwanda Hill

Clerical Supervisor
 Contra Costa Regional Medical Center
 and Health Centers

For her many years of providing
 service excellence to patients and
 staff. For her excellent leadership and
 for providing quality service with
 kindness.

◆Nominated by Sue, Norma via Social
 Work Department

Myisha Dozier

Laboratory Technician II
 Contra Costa Regional Medical Center
 and Health Centers

For going above and beyond for her
 patients. For being an excellent team
 player and providing outstanding
 customer service.

◆Nominated by Sue, Norma via Social
 Work Department

Michelle Andrews

Medical Social Worker II
 Contra Costa Regional Medical Center
 and Health Centers

For being a team player. For her
 thoughtfulness, being observant and
 for reaching out to offer me some
 much needed assistance.

◆Nominated by Sally Reader-Matthews

Jaime Baculpo, PHN

Alicia Grand, PHN
Maritza Vukalcic, PHN
Riza Wilford, PHN
Nayeli Zavala, PHN
Dawn Dailey, PHN
 Program Managers
Lanett Williams

Administrative Aide-Project
Lorena Martinez-Ochoa
 Director, Family, Maternal
 and Child Health
 Public Health

For making the Contra Costa County's
 Nurse-Family Partnership (NFP) an
 exemplary model of success in the
 California Home Visiting Program
 (CHVP). For being consistently
 outstanding in many areas, including
 client retention, program performance
 and outcomes, and staff retention. For
 their many significant contributions to
 home visiting service and excellence
 locally and statewide.

◆Nominated by Ameera Kidane,
 California Home Visiting Program

Krystal Barrett

Certified Medical Assistant
 Contra Costa Regional Medical Center
 and Health Centers

For going the extra mile to provide
 service excellence to patients and
 staff.

◆Nominated by Sue Meltzer

Jeanne Conboy

Senior Public Health Nutritionist
 Public Health

For being highly skilled and
 knowledgeable with 29 years of
 service. For her exceptional gift for
 nurturing and training staff at all
 levels with cultural humility. For being
 kind and respectful to clients and staff
 and for providing service excellence to
 every client that comes through the
 door.

◆Nominated by Eddie Monique Sims

Sheila Gomez

Community Health Worker Specialist
 Public Health

For going above and beyond to
 assist patients with resources,
 counseling and advocacy. For her
 excellent professional skills, empathy,
 compassion and leadership. For being
 a team player.

◆Nominated by the Healthy Start
 Staff and MSWs



Lee Schugar

Information Systems Technician II
Information Technology

For going above and beyond to support the high end technical needs of day-long improvement events and presentations to state and federal visitors. For his work ethic, and integrity. For handling daunting and complex technical needs with humility and a great attitude.

◆Nominated by Karin Stryker

Linda Stevens

Physical Therapist II
Contra Costa Regional Medical Center
and Health Centers

For being professional, courteous and taking the time to listen to how I feel during an ergonomic evaluation for a chair.

◆Nominated by Doris King

Nula Lakha-Jackson

Certified Nursing Assistant
Contra Costa Regional Medical Center
and Health Centers

For always being there to help, and for anticipating everyone's needs.

◆Nominated by Liwayway Cook

Cynthia Brown

Medical Staff Coordinator
Contra Costa Regional Medical Center
and Health Centers

For going above and beyond to answer my many questions or help me find answers. For being a gracious, star employee who is kind and willing to help others.

◆Nominated by Stephaine Brophy

Connie Hsiao, RN

Remi Daodu, RN
Susan Salazar, RN
Susan Musisi, RN
Sinju Kawk, RN

Contra Costa Regional Medical Center
and Health Centers

For working as a team, managing the floor and rendering the best nursing care to their assigned patients.

◆Nominated by Liwayway Cook

Alma Ruiz-Colmenares

Medical Social Worker II
Contra Costa Regional Medical Center
and Health Centers

For going the extra mile to provide service excellence and compassion to her patients and for being a team player.

◆Nominated by Sue Meltzer



Sara Royer

Clerk-Senior Level
Contra Costa Regional Medical Center
and Health Centers

For being a delightful person to work with and for her initiative in helping staff respond to patients' inquiries and needs. For being an excellent worker and team player.

◆Nominated by Maria Panaligan

Delinda Taylor

Certified Nursing Assistant
Contra Costa Regional Medical Center
and Health Centers

For going the extra mile to ensure that patients were safe and well cared for during a busy shift that was short staffed. For never complaining and remaining proactive in her assignment.

◆Nominated by Maria Panaligan

Tina Brown

Clinical Systems Analyst I
Information Technology


For working tirelessly on behalf of Inpatient Nursing to build new Care Plan templates in ccLink to improve patient documentation. For her great attention to detail, clear communication, and outstanding team work.

◆Nominated by Grace Dwyer

Utilization Review Unit
Behavioral Health

For going the extra mile and beyond in all of their compliance activities. For showing their excellence in this year's Department of Health Care Services audit with 95% chart review compliance rate. For being wonderful colleagues to work with sharing their knowledge and expertise in both mental health and AOD compliance issues, and for assisting the entire Behavioral Health division every day.

◆Nominated by Steven Wilbur



DO YOU KNOW SOMEONE
Going the Extra Mile?

To recognize a CCHS employee, vendor or volunteer for outstanding Service Excellence performance, submit the commendation form by email to wanda.session@hsd.cccounty.us or fax to 925-957-5401. Forms are on our website (cchealth.org on the About Us page) or iSITE, our intranet, at <http://cchs/> Nominations are subject to approval by Division Directors.