

# CONTRA COSTA HOMELESS SERVICE SYSTEM

**EMERGENCY SHELTER**  
573 BEDS - 84% UTILIZATION RATE  
Individual, Family, Youth and Veteran Beds  
Serve 1700 people/year  
Average LOS - 4 months  
58% of exits --> Permanent Housing

ES



**AT RISK OF HOMELESSNESS**

The top reasons for homelessness for people homeless for the first time include:

1. Low income
2. Job loss
3. Asked to leave

**START HERE** 211 - Basic needs information & referral



**UNSHELTERED/LITERALLY HOMELESS**  
About 5,800 households experience literal homelessness in Contra Costa in a year.

**51%** (2,978 HH) experience unsheltered homelessness

The top reasons for homelessness among people who have previous homeless episodes include:

1. Low income
2. Job loss
3. Substance Use

**OUTREACH**



CORE Team

**COORDINATED ENTRY (CE) FRONT DOOR**

ACCESS POINTS 211 OR PROVIDER STAFF FROM:  
211 Phone; CARE Centers; CORE Team

CE

**PREVENTION & RAPID RESOLUTION**

In 2018: 90% of HH who exited prevention went to a permanent housing destination (455 HH).



**Meeting the Need**

5,800 HH experience literal homelessness annually

26% leave to permanent housing (1450 HH)

There are PH resources to meet about 50% of the need/year\*

At least 2,900 more PH interventions are needed to meet the need in a year

The average length of time homeless increased from 15 to 17 months in one year (2017-2018).

28% are chronically homeless.

\*Assumes common rate of 25% self-resolve

**CE WAIT TIME**

1,400 people assessed for CE; avg wait-time: 11+ mos.  
Of those assessed on the current queue:  
40%: High Vulnerability  
48%: Medium Vulnerability  
12%: Low/No Vulnerability

**RRH CAPACITY**

Meets 47% of the need of people waiting in CE (1,400 HH)

**RAPID RE-HOUSING**

Family Units, Individual Units, DV Units, Vets  
Projected to serve 656 HH annually  
Avg Financial Assistance: \$6,000/HH

PH

**TRANSITIONAL HOUSING 136 BEDS**

84% utilization rate  
Family Units, Youth, DV, Individual Units, Veteran  
97 people exited/yr; 70% went to permanent housing destinations

TH

**PSH CAPACITY**

About 36 PSH units open/year, which houses about 5% of the chronic population on the current chronic by name list (800 HH).  
Average wait time for those referred is 10 months.

**PERMANENT SUPPORTIVE HOUSING - 494 BEDS**

Family Units, Youth, Individual Units, Veterans, Chronic

PH

**X 17% WHO EXIT PH** return to homelessness within 2 years

**MARKET RATE HOUSING**

About 1/3 of people served in all programs, including HP and RRH, transitioned to market rate or other affordable housing as a permanent destination

**REGULATED AFFORDABLE HOUSING & NATURALLY OCCURRING AFFORDABLE HOUSING**  
3.7% rental vacancy rate



**BRIDGE HOUSING**

New bridge and transitional housing-rapid re-housing (TH/RRH) beds coming on-line in the next year

**ALTERNATIVE TO SHELTER OPTIONS**

Warming Centers  
Capacity: 70 cots/night

**LEGEND**

**Populations:**

- Family
- Individual
- Youth
- Veteran
- Domestic Violence Provider

**Housing Types:**

- Permanent Housing
- Transitional Housing
- Emergency Shelter
- Coordinated Entry

**Acronyms:**

- HH: Households
- LOS: Length of Stay
- LOT: Length of Time
- PH: Permanent housing destination

Data Sources: 2019 System Performance Measure Report, 2018 Point in Time Count, and HMIS reports run between 10/17-9/18. Coordinated Entry data reflected is in real-time and reflects the current state between 1/2018-8/2019.

Note on vulnerability of score scale: High vulnerability = 10-20 scores; medium vulnerability = 5-9 scores; low-no vulnerability = 0-4 scores

# CONTRA COSTA

## CONTINUUM OF CARE PROVIDER AGENCIES

### HOMELESSNESS PREVENTION

SHELTER, Inc.  
Berkeley Food & Housing Roads Home  
STAND (DV)  
HUME

### EMERGENCY SHELTER

East County Shelter  
Men's Emergency Shelter  
Women and Families Shelter  
Brookside Adult Interim Housing  
Brookside Adult Interim Housing HCHV  
Calli House Youth Shelter  
Concord Adult Interim Housing  
Philip Dorn Respite Center  
Philip Dorn Respite Center HCHV  
Emergency Shelter  
Winter Nights Shelter  
Mountain View House  
Emergency Shelter  
Trinity Winter Shelter

### TRANSITIONAL HOUSING

Appian House- Youth (18-24 y/o)  
Pomona Apts.-Youth (18-24 y/o)  
Bay Area Rescue Mission  
Casa Verde- Veterans  
STAND- Domestic Violence  
Uilkema House- Substance Use Recovery

### RAPID RE-HOUSING

Berkeley Food & Housing Project - Veterans  
CCIH-Housing Works- Families on CalWorks  
SHELTER, Inc.- Re-entry, Veterans families, individuals & DV  
STAND - DV

### PERMANENT SUPPORTIVE HOUSING

Contra Costa Health Services  
Contra Costa Interfaith Housing  
Resources for Community Development/Lifelong Medical  
SHELTER, Inc.  
Veterans' Affairs (HUD-VASH)