



February 19, 2021

To: Staff and Providers Administering COVID-19 Vaccine in Contra Costa County

From: Anna Roth, RN, MS, MPH, Health Services Director
Chris Farnitano, MD, Health Officer
Gilbert Salinas, MPA, Chief Equity Officer
Sharron Mackey, MHS, MPA, Contra Costa Health Plan CEO

Re: Reducing Barriers to COVID-19 Vaccination

In Contra Costa County, our priority is to ensure that anyone who is eligible for COVID-19 vaccine is able to be vaccinated as soon as possible, regardless of identification, legal status, insurance status or verification documentation available.

While individuals may be asked to provide identification (ID), a health insurance card, or social security number (SSN) at their appointment if they have them, these are not a requirement for vaccination. If an individual does not have one of these items please follow the guidance below and do not turn away the patient:

1. Individuals do not need to have health insurance to receive this no-cost vaccine. All organizations and providers participating in the [CDC COVID-19 Vaccination Program](#) must administer COVID-19 vaccine regardless of the vaccine recipient's ability to pay COVID-19 vaccine administration fees or coverage status.
2. A social security number has never been a requirement for vaccination, and does not need to be collected. However, for billing purposes, persons with insurance may be asked to provide their SSN.
3. A government-issued ID is not required to receive a vaccine.
4. Examples of documentation that can be accepted include a driver's license, business card, work ID, library card, letter from employer or school, bank/ATM cards, electrical bill, matricula consular, paystub, passport, money transfer receipt, etc.

Turning away those who are eligible for vaccination due to lack of insurance, ID, or SSN is inconsistent with the guidelines from the federal, state and county vaccination programs, which aim to prioritize health and minimize barriers to vaccination in order to end the pandemic.

For information on current vaccine eligibility please visit: <https://www.coronavirus.cchealth.org/get-vaccinated>. Thank you for your cooperation and attention to this matter,

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